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- SN15OCTDOHDXBSys
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Air Segment/
SegmentsSell the Air
segment / segments
from the availability
display, For
Example:Sell "3" seats
on "EK842" (Line
Number 5 of
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"V" class.

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Online Training - Airport DCS Systems - Amadeus Altea DC

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the three main airline alliances and compliant with their IT joining requirements.

Partnerships and alliances Due to its co-host architecture and extensive security system, Altéa Reservation is currently the only system designed with partnerships in mind.

Amadeus Altéa Reservation

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Departure Control -
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(Altéa DC-CM) e-
Learning comprises
various courses to train
people according to
their role as Check-In
Agent, Gate Agent or
Supervisor.

Amadeus Altéa Customer Management

Upon completion of the
Passenger Ground
Services course you
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access to an e-Learning course on the Departure Control System (DCS), Amadeus Altea. This e-Learning includes lessons on the acceptance of passengers and baggage, seating, boarding and handling disruptions. It can be completed at your convenience and leads to an electronic certificate of completion.

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**IATA - Passenger
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Ground Services
with Amadeus Altéa
DCS**

Customer Management for check-in agents. A self-paced learning on Altéa Department Control - Customer Management. You will learn: Getting started with Altéa Departure Control. Customer acceptance tasks on Altéa DC-CM. Customer baggage and seating

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tasks on Altéa DC-CM.

Customer assistance,

regrades and

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Customer Management

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for check-in agents [e-Learning] Customer Management for gate agents [e-Learning] How the course is organised 77 interactive lessons including system simulations with a duration of 14 hours and 30 minutes. What equipment do you need? ... Please note that access to this course is restricted to Amadeus customers.

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Practice Training.

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