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Laptops for the Older and Wiser

Get Up and Running on Your Laptop Computer

Wiley Helpful, easy-to-follow guide for new laptop users over the age of 50 Laptops are fun and more popular than ever, but they are still computers and come with their own set of issues: easier to steal, more likely to be dropped, often dependent on wireless Internet access, and other concerns. If you're entering the computer world as an older adult—and wondering about laptops—this straightforward, helpful book is for you. Written in full color with lots of screenshots and clear, easy-to-read type, this friendly guide walks you through the process from start to finish: selecting which type of laptop is right for you (PC or Mac?), handling setup, safely adding wireless Internet access, staying secure online, and much more. Provides guidance for purchasing your laptop, bringing it home, and setting up Walks you through all the various connections, buttons and switches Shows you how to connect wirelessly at home and abroad, safely Delves into laptop accessories, whether you need them, and how to get the most out of them Addresses online security issues and how to stay safe Explores troubleshooting problems and how to save your precious data Prepare properly, enjoy the freedom, and maybe even show the kids a thing or two with this fun and practical guide!

The Complete Idiot's Guide to Buying a Computer

Alpha Books Describes different computing options, explains how to determine one's computer needs, lists questions to ask salespeople, and offers advice on comparison shopping

Haynes laptop manual

the step-by-step guide to upgrading, repairing and maintaining a laptop

Haynes Manuals This manual helps the reader choose and use the perfect laptop. It also shows how to maintain, repair and upgrade it to ensure years of service and enjoyment.

Laptops Simplified

John Wiley & Sons A step-by-step visual guide to choosing and using a laptop Laptops continue to outsell desktop computers. Whether you're thinking of purchasing a laptop or already own one, this colorful, visual guide is packed with information you need to know. Large, full-color screen shots and step-by-step instructions show you how to choose the right laptop for your needs and how to use Windows 7 and Office 2010, connect to wireless networks, stay safe online, extend battery life, connect mobile devices, and so much more. Laptops are rapidly becoming the computer of choice; this easy-to-follow visual guide covers everything new laptop users need to know Visual learners will quickly grasp the "read less-learn more" approach, with large, full-color screen shots and numbered, step-by-step instructions for dozens of common tasks Covers various types of laptops and points to consider when choosing one, how to use Windows 7 and Office 2010, and connecting to 3G and Wi-Fi networks Explores maintenance and battery life issues, security, working with cameras and mobile devices, and troubleshooting If you appreciate visual learning, you'll find Laptops Simplified is the quickest and easiest way yet to start being productive with your laptop.

CompTIA A+ Guide to IT Technical Support

Cengage Learning Discover a comprehensive introduction to IT technical support as Andrews/Dark/West's COMPTIA A+ GUIDE TO IT TECHNICAL SUPPORT, 10E explains how to work with users as well as install, maintain, troubleshoot and network computer hardware and software. This step-by-step, highly visual best-selling approach uses CompTIA A+ Exam objectives as a framework to prepare you for 220-1001 and 220-1002 certification exams. Each chapter covers core and advanced topics while emphasizing practical application of the most current technology, techniques and industry standards. You study the latest hardware, security, Active Directory, operational procedures, basics of scripting, virtualization, cloud computing, mobile devices and Windows 10 as you prepare for success as an IT support technician or administrator. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

A+ Guide to Hardware

Cengage Learning This step-by-step, highly visual text provides a comprehensive introduction to managing and maintaining computer hardware and software. Written by best-selling author and educator Jean Andrews, A+ GUIDE TO HARDWARE, Ninth Edition, closely integrates the CompTIA A+ Exam objectives to prepare students for the 220-901 certification exams. The new Ninth Edition also features extensive updates to reflect current technology, techniques, and industry standards in the dynamic, fast-paced field of PC repair and information technology. Each chapter covers both core concepts and advanced topics, organizing material to facilitate practical application and encourage students to learn by doing. The new edition features more coverage of updated hardware, security, and increased emphasis on mobile devices. Supported by a wide range of supplemental resources to enhance learning with Lab Manuals, CourseNotes, online labs and the optional MindTap that includes labs, certification test prep and interactive exercises and activities, this proven text offers students an ideal way to prepare for success as a professional IT support technician. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Laptops For Seniors For Dummies

For Dummies The basics you need to get more comfortable with laptops, without any of the fluff Laptops For Seniors For Dummies is just for you. We help readers in the 55+ club get the most out of their laptops. You'll discover how to choose the best laptop for your needs and how to use Microsoft Windows, to share photos, surf the web, use e-mail, and much more. With large text, clear graphics, and easy-to-follow instructions, this For Seniors For Dummies guide will get you up to speed on your new device in no time. Even if you're upgrading from a typewriter, we can help you choose the right laptop to buy, understand your operating system, use files and folders, download and install software, and stay safe online. It's all the stuff you need to know to make your laptop work for you. Choose and purchase the right laptop for your needs Navigate your Windows 10 or 11 operating system with confidence and discover useful programs Connect to Wi-Fi, go online, send e-mails, and get started with social media Protect and secure your laptop and your personal data Whether you're purchasing your first laptop or upgrading from older technology, this Dummies guide will take you step by step through everything you need to know to get laptop savvy.

A+ Guide to IT Technical Support (Hardware and Software)

Cengage Learning This step-by-step, highly visual text provides a comprehensive introduction to managing and maintaining computer hardware and software. Written by best-selling author and educator Jean Andrews, A+ Guide to IT Technical Support, 9th Edition closely integrates the CompTIA+ Exam objectives to prepare you for the 220-901 and 220-902 certification exams. The new Ninth Edition also features extensive updates to reflect current technology, techniques, and industry standards in the dynamic, fast-paced field of PC repair and information technology. Each chapter covers both core concepts and advanced topics, organizing material to facilitate practical application and encourage you to learn by doing. The new edition features more coverage of updated hardware, security, virtualization, new coverage of cloud computing, Linux and Mac OS, and increased emphasis on mobile devices. Supported by a wide range of supplemental resources to enhance learning with Lab Manuals, CourseNotes online labs and the optional MindTap that includes online labs, certification test prep and interactive exercises and activities, this proven text offers students an ideal way to prepare for success as a professional IT support technician and administrator. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Electronics Buying Guide Winter 2009

Today's Best Buys in Televisions, Laptop & Desktop Computers, Audio & Video Gear, Digital Cameras & Camcorders, Car Navigation & Entertainment, Cell Phones & More

A consumer guide integrates shopping suggestions and handy user tips as it describes and rates dozens of digital electronic products, including cell phones, digital cameras, televisions, computers, and home theater products.

The Laptop Hard Drive Replacement Guide

P.C.S. Ltd

How to Choose the Best Laptop for a Writer?

A Guide for Selecting a Notebook Or Tablet for Writing

Are you someone who writes a lot? If so, you probably faced the issue of eye fatigue after a long time working at the laptop. Or you struggled with the slow startup, uncomfortable keyboard, or noisy cooling fan of your laptop. In addition, you probably do not work all the time at your desk but want to use your laptop on the go. To overcome all those issues and meet other specific requirements of persons writing a lot, a thoughtful selection of a laptop or tablet is necessary. It turns out that choosing the right laptop for a writer becomes quite hard when considering different requirements at the same time. In this guide, I help you to cope with that issue. I provide numerous advises on how to choose the best laptop or tablet for writing. All recommendations given in this book have been developed over many years of tests and trials. As a Ph.D., computer scientist, software developer, and a writer, I personally checked a number of laptops and tablets. Frankly, I am a passionate user of them. In contrast to numerous advice available on the Web, in this guide, I accurately justify all my recommendations. Thanks to those justifications, you will be able to evaluate by yourself how the actual conditions in which you work affect technical properties that your laptop or tablet should possess. Thus, you will be able to choose the best laptop or tablet for you. I also assess in this guide the impact of different technical properties on the price of laptops and tablets. Using that information, it will be easier for you to decide to which particular property you are sticking to, and which you are ready to give up, due to the increased price of the device. You may have your own idea about a laptop or tablet most suitable for writing. In spite of that, I strongly recommend you to confront your expectations with mine. In this guide, I indicate numerous specific requirements you might have not considered yet. In addition, it is always worth it to verify or supplement your preferences before making a final decision to buy an often expensive device. Let me underline that in this guide, I do not use any brand names, names of laptops, tablets or companies producing them. Instead, I provide specific technical properties which the laptop or tablet suitable for writing should possess. The chapters of this guide are ordered in accordance with the priorities, which in my opinion should be given to individual properties of the laptop or tablet suitable for writers. In this way, while reading the following chapters, you will be able to gradually precise your requirements regarding screen type and size, type of the processor, disk, keyboard and other. The conclusion coming from all given advices are two recommended specifications: one for the laptop and second for the tablet. Both specifications which I present in the last chapter of this guide should meet the writers' expectations. If you decide to buy both a laptop and a tablet, the provided specifications will complement each other.

Gadgets Importation Business

Complete Guide to Buying and Selling USA Used Item(Iphone, Laptop, Etc) to Africa Inclusive are Hot Products to Buy/Sell, Contact of Agents, Lot More

This Gadget Importation from USA to Africa provides necessary information on online importation. Online Import business is a very lucrative business. This is a well-explanatory book on the importation, the risks, and how to overcome them. It's a book that explains step-by-step details on importation. This covers how to import from USA, and the UK. You will learn how to 1. Bid and win on many USA Websites 2. identify fraudulent sellers on over 85 top stores in the US 3. hot products that in high demand for sale 4. buy cars, phones, Laptop, and other mini gadgets from the US and ship to your country 5. sell your products using online platforms 6. use Facebook ads that convert with social strategies to help you sell 7. start your business with less than \$1008. how to get your product shipped at a reasonable price. This boom is a trusted guide for Americans and Non-Americans to selling their gadgets to African Countries, as African countries have been a new market for products and gadgets that are depreciating in America, You can simply sell them to African countries. This book also contains Contacts of reliable Agents and entrepreneurs that have good score in business and are reliable. Buy to Learn more....

Absolute Beginner's Guide to Wi-Fi Wireless Networking

Que Publishing Provides information on wireless networking, covering such topics as 802.11 standards, hotspots, and setting up a wireless network.

Consumer Reports Electronics Buying Guide 2008

Today's Best Buys In-- Televisions, Laptop & Desktop Computers, Audio & Video Gear, Digital Cameras & Camcorders, Cell Phones & More

A consumer guide integrates shopping suggestions and handy user tips as it describes and rates dozens of digital electronic products, including cell phones, digital cameras, televisions, computers, and home theater products.

Complete Dell XPS Owner's Manual

The DELL XPS 13 9380 User Manual with Tips, Tricks and Troubleshoot Common Problems

Get the most complete manual for your DELL XPS 13 Laptop now This manual is designed to be a walking guide as you begin your journey on the XPS 13 set of laptops. With just a single read, you will learn how to use the great features of your computer. The author carefully explains basic computer terminologies in easy-to-understand language for novices and beginners. In summary, you will discover: How to set up your laptop easily Important configuration settings to tweak immediately after purchase Useful software to install How to maximize the potential of your laptop for work use Tricks, tips and hacks for your Dell XPS 13 9380 laptop How to troubleshoot common problems and many more What stops you from purchasing this Dell XPS 13 owner's manual now?!

A Guide to Computers, Laptops, Smartphones

Econo Publishing Company It isn't fair, but buying a computer is just plain easier for some than it is for others. Those who've purchased and used a computer in the past already have an idea of what they need in a new computer. But those who are new to the computer world could get lost in the myriad of choices available. The short answer to "What should I buy?" is "The best." Of course that answer is extremely subjective because "the best" to one person is certainly different to another. Our definition of "the best" is the fastest and the biggest, but even that leaves the computer newbie confused. Here's a quick rundown of what the computer novice should do and why.

A+ Guide to IT Technical Support (Hardware and Software)

Cengage Learning This step-by-step, highly visual text provides a comprehensive introduction to managing and maintaining computer hardware and software. Written by best-selling author and educator Jean Andrews, A+ Guide to IT Technical Support, 9th Edition closely integrates the CompTIA+ Exam objectives to prepare you for the 220-901 and 220-902 certification exams. The new Ninth Edition also features extensive updates to reflect current technology, techniques, and industry standards in the dynamic, fast-paced field of PC repair and information technology. Each chapter covers both core concepts and advanced topics, organizing material to facilitate practical application and encourage you to learn by doing. The new edition features more coverage of updated hardware, security, virtualization, new coverage of cloud computing, Linux and Mac OS, and increased emphasis on mobile devices. Supported by a wide range of supplemental resources to enhance learning with Lab Manuals, CourseNotes online labs and the optional MindTap that includes online labs, certification test prep and interactive exercises and activities, this proven text offers students an ideal way to prepare for success as a professional IT support

technician and administrator. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

COMPTIA A+ Guide to Information Technology Technical Support

Cengage Learning Using a step-by-step, highly visual approach, Andrews/Dark Shelton/Pierce's bestselling COMPTIA A+ GUIDE TO IT TECHNICAL SUPPORT, 11th edition, teaches you how to work with users as well as install, maintain, troubleshoot and network computer hardware and software. Ensuring you are well prepared for 220-1101 and 220-1102 certification exams, each module covers core and advanced topics while emphasizing practical application of the most current technology, techniques and industry standards. You will study the latest hardware, security, Active Directory, operational procedures, basics of scripting, virtualization, cloud computing, mobile devices, Windows 10, macOS and Linux. The text provides thorough preparation for the certification exam -- and your future success as an IT support technician or administrator. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Computer Buying Guide 2001

Consumer Guide Books Pub Features reviews and ratings of products in every category on the market, including desktop and laptop computers, peripherals, programs, and other products, from a variety of manufacturers

Ultimate Guide to Search Engine Optimization: Drive Traffic, Boost Conversion Rates and Make Lots of Money

Jon Rognerud SEO A hands-on guide for marketers of any expertise level provides detailed coverage of a wide variety of topics, from keyword searching and link analysis/building to content strategies and position tracking, in a guide complemented by a CD-ROM of free SEO tools, software, and resources. Original.

AARP Laptops For Dummies

John Wiley & Sons Take technology with you wherever you go! Get a move on and learn to roam free with this mini guide to choosing and using a laptop. Packed with useful advice on picking a laptop, setting it up, managing power and peripherals, going online, and hitting the road, you'll learn to love your laptop with help from For Dummies. Whether this is your first laptop or a recent upgrade, you'll get the advice you need from laptop to lap-bottom here. Open the book and find: Tips for buying the right laptop for you A tour of your laptop and its features Explanations of common laptop terms Maintenance and troubleshooting tips How to connect to a wireless network

Upgrading and Repairing Laptops

Que Publishing Provides information on how to upgrade, maintain, and troubleshoot the hardware of laptop computers, discussing the differences among them as well as their various configuration options.

Personal Computer Buying Guide

Foolproof Advice on how to Buy Computer Software and Hardware

Consumers Union U.S.

Computers For Seniors For Dummies

John Wiley & Sons The bestselling guide—now in a new edition A computer provides a great resource for learning new things and keeping in touch with family and friends, but it may seem intimidating at first. The bestselling Computers For Seniors For Dummies is here to help the 50+ set conquer and overcome any uncertainty with clear-cut, easy-to-understand guidance on how to confidently navigate your computer and the Windows 10 operating system. Featuring large text and images, it's never been easier for seniors to smoothly click their way around a new PC. Even if you don't know a mouse from a megabyte, this book walks you through all the steps to choosing, setting up, and successfully using your new computer. Begin with learning how to turn the computer on and use the keyboard, and from there you'll progress to effortlessly finding your way around the new Windows 10 operating system. Explore all you can do with a computer: Research topics of interest Keep in touch with loved ones Shop securely online Find recipes and diet tips If you've just purchased your first computer and need a plain-English introduction to getting started, Computers For Seniors For Dummies has you covered.

Environmentally Preferable Purchasing Guide

Greening Your Purchase of Carpet

CompTIA Security+ Study Guide

Exam SY0-601

John Wiley & Sons Learn the key objectives and most crucial concepts covered by the Security+ Exam SY0-601 with this comprehensive and practical study guide! An online test bank offers 650 practice questions and flashcards! The Eighth Edition of the CompTIA Security+ Study Guide Exam SY0-601 efficiently and comprehensively prepares you for the SY0-601 Exam. Accomplished authors and security experts Mike Chapple and David Seidl walk you through the fundamentals of crucial security topics, including the five domains covered by the SY0-601 Exam: Attacks, Threats, and Vulnerabilities Architecture and Design Implementation Operations and Incident Response Governance, Risk, and Compliance The study guide comes with the Sybex online, interactive learning environment offering 650 practice questions! Includes a pre-assessment test, hundreds of review questions, practice exams, flashcards, and a glossary of key terms. The book is written in a practical and straightforward manner, ensuring you can easily learn and retain the material. Perfect for everyone planning to take the SY0-601 Exam—as well as those who hope to secure a high-level certification like the CASP+, CISSP, or CISA—the study guide also belongs on the bookshelves of everyone who has ever wondered if the field of IT security is right for them. It's a must-have reference!

TechnoSecurity's Guide to E-Discovery and Digital Forensics

A Comprehensive Handbook

Elsevier TechnoSecurity's Guide to E-Discovery and Digital Forensics provides IT security professionals with the information (hardware, software, and procedural requirements) needed to create, manage and sustain a digital forensics lab and investigative team that can accurately and effectively analyze forensic data and recover digital evidence, while preserving the integrity of the electronic evidence for discovery and trial. Internationally known experts in computer forensics share their years of experience at the forefront of digital forensics Bonus chapters on how to build your own Forensics Lab 50% discount to the upcoming Techno Forensics conference for everyone who purchases a book

CompTIA CySA+ Study Guide with Online Labs

Exam CS0-002

John Wiley & Sons Virtual, hands-on learning labs allow you to apply your technical skills using live hardware and software hosted in the cloud. So Sybex has bundled CompTIA CySA+ labs from Practice Labs, the IT Competency Hub, with our popular CompTIA CySA+ Study Guide, Second Edition. Working in these labs gives you the same experience you need to prepare for the CompTIA CySA+ Exam CS0-002 that you would face in a real-life setting. Used in addition to the book, the labs are a proven way to prepare for the certification and for work in the cybersecurity field. The CompTIA CySA+ Study Guide Exam CS0-002, Second Edition provides clear and concise information on crucial security topics and verified 100% coverage of the revised CompTIA Cybersecurity Analyst+ (CySA+) exam objectives. You'll be able to gain insight from practical, real-world examples, plus chapter reviews and exam highlights. Turn to this comprehensive resource to gain authoritative coverage of a range of security subject areas. Review threat and vulnerability management topics Expand your knowledge of software and systems security Gain greater understanding of security operations and monitoring Study incident response information Get guidance on compliance and assessment The CompTIA CySA+ Study Guide, Second Edition connects you to useful study tools that help you prepare for the exam. Gain confidence by using its

interactive online test bank with hundreds of bonus practice questions, electronic flashcards, and a searchable glossary of key cybersecurity terms. You also get access to hands-on labs and have the opportunity to create a cybersecurity toolkit. Leading security experts, Mike Chapple and David Seidl, wrote this valuable guide to help you prepare to be CompTIA Security+ certified. If you're an IT professional who has earned your CompTIA Security+ certification, success on the CySA+ (Cybersecurity Analyst) exam stands as an impressive addition to your professional credentials. Preparing and taking the CS0-002 exam can also help you plan for advanced certifications, such as the CompTIA Advanced Security Practitioner (CASP+). And with this edition you also get Practice Labs virtual labs that run from your browser. The registration code is included with the book and gives you 6 months unlimited access to Practice Labs CompTIA CySA+ Exam CS0-002 Labs with 30 unique lab modules to practice your skills.

CompTIA CySA+ Study Guide Exam CS0-002

John Wiley & Sons This updated study guide by two security experts will help you prepare for the CompTIA CySA+ certification exam. Position yourself for success with coverage of crucial security topics! Where can you find 100% coverage of the revised CompTIA Cybersecurity Analyst+ (CySA+) exam objectives? It's all in the CompTIA CySA+ Study Guide Exam CS0-002, Second Edition! This guide provides clear and concise information on crucial security topics. You'll be able to gain insight from practical, real-world examples, plus chapter reviews and exam highlights. Turn to this comprehensive resource to gain authoritative coverage of a range of security subject areas. Review threat and vulnerability management topics Expand your knowledge of software and systems security Gain greater understanding of security operations and monitoring Study incident response information Get guidance on compliance and assessment The CompTIA CySA+ Study Guide, Second Edition connects you to useful study tools that help you prepare for the exam. Gain confidence by using its interactive online test bank with hundreds of bonus practice questions, electronic flashcards, and a searchable glossary of key cybersecurity terms. You also get access to hands-on labs and have the opportunity to create a cybersecurity toolkit. Leading security experts, Mike Chapple and David Seidl, wrote this valuable guide to help you prepare to be CompTIA Security+ certified. If you're an IT professional who has earned your CompTIA Security+ certification, success on the CySA+ (Cybersecurity Analyst) exam stands as an impressive addition to your professional credentials. Preparing and taking the CS0-002 exam can also help you plan for advanced certifications, such as the CompTIA Advanced Security Practitioner (CASP+).

CompTIA Security+ Deluxe Study Guide with Online Lab

Exam SY0-601

John Wiley & Sons Learn the key objectives and most crucial concepts covered by the Security+ Exam SY0-601 with this comprehensive and practical Deluxe Study Guide Covers 100% of exam objectives including threats, attacks, and vulnerabilities; technologies and tools; architecture and design; identity and access management; risk management; cryptography and PKI, and much more... Includes interactive online learning environment and study tools with: 4 custom practice exams 100 Electronic Flashcards Searchable key term glossary Plus 33 Online Security+ Practice Lab Modules Expert Security+ SY0-601 exam preparation--Now with 33 Online Lab Modules The Fifth edition of CompTIA Security+ Deluxe Study Guide offers invaluable preparation for Exam SY0-601. Written by expert authors, Mike Chapple and David Seidl, the book covers 100% of the exam objectives with clear and concise explanations. Discover how to handle threats, attacks, and vulnerabilities using industry-standard tools and technologies, while gaining and understanding the role of architecture and design. Spanning topics from everyday tasks like identity and access management to complex subjects such as risk management and cryptography, this study guide helps you consolidate your knowledge base in preparation for the Security+ exam. Illustrative examples show how these processes play out in real-world scenarios, allowing you to immediately translate essential concepts to on-the-job application. Coverage of 100% of all exam objectives in this Study Guide means you'll be ready for: Attacks, Threats, and Vulnerabilities Architecture and Design Implementation Operations and Incident Response Governance, Risk, and Compliance Interactive learning environment Take your exam prep to the next level with Sybex's superior interactive online study tools. To access our learning environment, simply visit www.wiley.com/go/sybextestprep, register your book to receive your unique PIN, and instantly gain one year of FREE access after activation to: Interactive test bank with 4 bonus exams. Practice questions help you identify areas where further review is needed. 100 Electronic Flashcards to reinforce learning and last-minute prep before the exam. Comprehensive glossary in PDF format gives you instant access to the key terms so you are fully prepared. ABOUT THE PRACTICE LABS SECURITY+ LABS So you can practice with hands-on learning in a real environment, Sybex has bundled Practice Labs virtual labs that run from your browser. The registration code is included with the book and gives you 6 months unlimited access to Practice Labs CompTIA Security+ Exam SY0-601 Labs with 33 unique lab modules to practice your skills.

A Professional Guide to Purchasing Used Medical Equipment

Used Medical Equipment Guide

The Canadian Student Financial Survival Guide

A Comprehensive Handbook on Financing Your Education, Managing Your Expenses & Planning for a Debt-Free Future

Insomniac Press Students today are faced with ever-rising costs of tuition, and the decisions made as to how to pay for school can be some of the most important a young person makes. The costs for college or university are prohibitive to some and very intimidating to others. It is critical for students to have a handle on their finances, have a plan to eliminate these fears and embark on a life of financial freedom. The Canadian Student Financial Survival Guide will show them how to do this. The Canadian Student Financial Survival Guide covers topics such as student loan applications, financing their education, credit-card issues, car leasing vs. car buying, accommodation and many other issues for students faced with their first major financial decisions.

Computer Hardware: The Ultimate Guide to Computer Hardware Parts, Computer Hardware Kits and More

Lulu Press, Inc In this ebook, you'll find helpful tips on cheap computer parts, computer hardware, computer hardware parts, computer hardware kit, computer hardware for dummies, choosing the right motherboard, what you need to know about data protection and much more. GRAB A COPY TODAY

A Guide to Computer User Support for Help Desk and Support Specialists

Cengage Learning Equip current and future user-support professionals with the critical people skills and exceptional technical knowledge necessary to provide outstanding support with Beisse's A GUIDE TO COMPUTER USER SUPPORT FOR HELP DESK AND SUPPORT SPECIALISTS, 6E. This useful guide focuses on the informational resources and technical tools students need most to function effectively in a support position. Readers develop the skills to handle troubleshooting and problem solving, successfully communicate with clients, determine a client's specific needs, and train end-users, as well as handle budgeting and other management priorities. Clear, balanced coverage in this edition highlights the latest trends and developments, from Web and e-mail-based support to assistance with Windows 7 and cloud computing. Engaging special features, such as Tips and On the Web Pointers, provide important insights, while new Discussion Questions and Case Projects encourage active participation in the learning process. Leading professional software HelpSTAR and Microsoft Office Project Professional 2010 accompany Beisse's A GUIDE TO COMPUTER USER SUPPORT FOR HELP DESK AND SUPPORT SPECIALISTS, 6E to reinforce the knowledge and skills your students need for success in today's user-support positions. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

The Absolute Beginner's Guide to Going Mobile

Notebooks, Personal Digital Assistants, Smartphones, WiFi, Mobile Email: Complete Illustrated Plain English Guide to Buying the Right Laptop, PDA Or Smartphone

Consumer Reports Electronics Buying Guide 2007

Today's Best Buys in ... Laptop Computers, Digital Cameras & Camcorders, Video & Audio Gear, Cell Phones & More

Worlds First Complete Guide to Laptop and Notebook Repair

CreateSpace The book was released due to the need for a "REAL" Laptop Repair Book. I myself have read every book released, and Not one will instruct you on how to repair the Laptops internal Components, as all the books available relating to Laptop Repair were written by Desktop Computer Technicians that have No Business writing a Laptop Repair Book! I do not want to mislead anyone into buying my book(s), I happen to know Laptop Repair, and have released this book to teach the "unknown" to the rest of the world. This book goes into great detail on the repairing of the Laptops Motherboard and it's many failures and faults. This book will show you not only how to repair a Laptop Computer, it will instruct you on how to repair the Laptops Motherboard. This is the only book released to date that will show you the components of a Laptop Motherboard and how to Properly Test, Diagnose and Repair any issue that may arise. You will learn how to properly troubleshoot the most commonly occurring issues and achieve sucesful repair results. The book will teach you what tools are used and how to use the tools. It will teach you the proper way to solder and more importantly how to desolder micro components. You will learn my Patented/Trademarked and Copyrighted DIY Video Chip/GPU Reflow Of the BGA method (not like the YouTube Knucklehead methods floating around out there). This Book is a first of it's kind, the other books claiming to be Laptop Repair Books do not show you Motherboard Repairing, which 99% of the time you will need to know. They Do not show you step by step instructions on repairing major issues such as any occurring Motherboard issue, This book however does. This Book shows you step by step instructions on DC Jack repairing, screen repairing, motherboard repairing and all other related issues. A must have for any aspiring Technician or any Do It Yourselfer. The target audience that would benefit from this book would include: current and aspiring computer repair technicians and facilities, Schools, Colleges, Laptop Repair technicians and all other areas of the IT (internet technology) field. The book was written to allow a novice or even the one-timer to be able to follow along and achieve successful results. Going Above And Beyond CompTia A+ Certification !!!

Electronics Buying Guide Winter 2010

Best & Worst HDTVs, Cameras, GPS, Laptops, Phones

A Guide to Customer Service Skills for the Service Desk Professional

Cengage Learning A GUIDE TO CUSTOMER SERVICE SKILLS FOR THE SERVICE DESK PROFESSIONAL, the definitive service desk text now available in a fully revised fourth edition, teaches technical professionals the skills and work habits needed to successfully interact with customers and achieve job satisfaction. Each chapter describes a specific business skill, soft skill, or self-management skill required to deliver effective technical customer support while providing proven, how-to techniques for mastering that skill. Research and references have been updated in each chapter, and the latest ITIL vocabulary and concepts are reflected throughout the text. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Laptops For Seniors For Dummies

John Wiley & Sons