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**Introduction to Health Care Services: Foundations and Challenges John Wiley & Sons A comprehensive guide to the structure, synergy, and challenges in U.S. health care delivery Introduction to Health Care Services: Foundations and Challenges offers new insights into the most important sectors of the United States' health care industry and the many challenges the future holds. Designed to provide a comprehensive and up-to-date understanding of the system, this textbook covers the many facets of health care delivery and details the interaction of health, environments, organizations, populations, and the health professions. Written by authors with decades of experience teaching and working in health care administration and management, the book examines the current state and changing face of health care delivery in the United States. Each chapter includes learning objectives and discussion questions that help guide and engage deeper consideration of the issues at hand, providing a comprehensive approach for students. Cases studies demonstrating innovations in the delivery of health care services are also presented. Health care administration requires a thorough understanding of the multiple systems that define and shape the delivery of health care in the United States. At the same time, it is important for students to gain an appreciation of the dilemma confronting policy makers, providers, and patients in the struggle to balance cost, quality, and access. Introduction to Health Care Services: Foundations and Challenges is an in-depth examination of the major health care issues and policy changes that have had an impact on the U.S. health care delivery system. Includes information on U.S. health care delivery, from care to cost, and the forces of change Focuses on major industry players, including providers, insurers, and facilities Highlights challenges facing health care delivery in the**

future, including physician shortages, quality care, and the chronic disease epidemic. The U.S. health care system is undergoing major reform, and the effects will ripple across every sector of the industry.

**Introduction to Health Care Services: Foundations and Challenges** gives students a complete introduction to understanding the issues and ramifications. An **Introduction to Health Services Research A Practical Guide** SAGE This is a primary, comprehensive textbook for people who are considering undertaking a piece of health-related research. It is an accessible companion with the aim of getting the reader to think broadly about all of the issues that need to be considered when embarking on a project. This is a pragmatic book, a step-by-step guide to research which mirrors the structure of a research project, taking you through the thought process for designing and conducting your study from formulating the right research question at idea inception, ascertaining what methodologies and analysis can answer what type of questions, right through to dissemination, all presented in an easy, digestible style. The book is full of case study illustrations and practical tips such as how to work out a research budget and obtaining funding for your project, discussion of what permissions need to be obtained when conducting research with people, and how to involve public and patients. The authors are all experienced researchers and so this book is an accumulation of collective wisdom on common research challenges and issues.

**Introduction to Health Services Management for the Unit Manager** "A health services unit manager needs to deal with a wide range of tasks every day, ranging from compiling a duty roster or writing a unit procedure to drawing up an emergency plan, preparing an annual budget and answering legal questions. The unit manager must also be able to manage a team of healthcare professionals, lead and motivate the team and organise the unit so that it functions effectively and in line with the institution's vision and mission."--  
**Publisher description. Introduction to Health Services** Cengage Learning  
 The seventh edition of **Introduction to Health Services** builds upon its reputation as a classic book written by nationally recognized authors. This new edition addresses the increasing pressure to improve the efficiency of the nation's health care system and to provide an adequate level of health care for all Americans. The seventh edition reflects the revolutionary changes in the practice of clinical medicine, government policy, information technology, and health care cost containment. In-depth information in the areas of health care finance, health care access, managed care, and insurance and home health is also provided. Research and statistics throughout make this book the premier reference for understanding all the services that compose the health care landscape.

**Important Notice:** Media content referenced within the product description or the product text may not be available in the ebook version.

**Introduction to Health Services Management** Juta and Company Ltd Ideal for all students studying first-level health services management, this invaluable all-in-one resource describes the environmental factors that affect health services,

policy, and planning; the organization of services at the macro and micro level; and other issues such as staff absenteeism and management.

**Introduction to Health Services** John Wiley & Sons An Introduction to the Health Services Research Group, Institute of Public Health, University of Cambridge

**Introduction to U.S. Health Policy The Organization, Financing, and Delivery of Health Care in America** JHU Press This comprehensive analysis introduces the various organizations and institutions that make the U.S. health care system work-or fail to work, as the case may be. A principal message of the book is the seeming paradox of the quality of health care in this country-on the one hand it is the best medical care system in the world, on the other it is one of the worst among developed countries because of how it is organized.

**Healthcare Public Health Improving Health Services Through Population Science** Oxford University Press, USA Healthcare public health is concerned with the application of population sciences to the design, organisation, and delivery of healthcare services, with the ultimate aim of improving population health. This book provides an introduction to the methods and subject matter of healthcare public health, bringing together coverage of all the key areas in a single volume. Topics include healthcare needs assessment; access to healthcare; knowledge management; ethical issues; involving patients and the public; population screening; health promotion and disease prevention; new service model; programme budgeting and preparing a business case; evaluation and outcomes; patient safety, and implementation and improvement sciences; and healthcare in remote and resource-poor regions. Drawing on international as well as national perspectives, this volume will be relevant wherever healthcare is delivered. It will enable students, researchers, academics, practitioners, and policy-makers to contribute to the goals of designing and delivering health services that improve population health, reduce inequalities, and meet the needs of individuals and communities.

**Introduction to Geographic Information Systems in Public Health** Jones & Bartlett Learning This clear and accessible text helps public health students and officials gain a solid understanding of geographic information systems technology. Using examples drawn from public health practice, the author shows how to best harness the opportunities of this exciting technological development.

**The New Public Health An Introduction to Personal Health and the Welfare Services for Health Visitors, Social Workers and Midwives** Appraising and Using Social Research in the Human Services An Introduction for Social Work and Health Professionals Jessica Kingsley Publishers This accessible introduction provides social work students and practitioners with the knowledge they need both to evaluate research and to apply it to their own practice. Exploring a range of research methodologies, the author discusses the strengths and limitations of each and shows the reader how to identify the assumptions underlying them.

**Introduction to Health Care Delivery (book)** Jones & Bartlett Publishers

**Introduction to Health Care Delivery:A Primer for Pharmacists, Fifth Edition** provides students with a

current and comprehensive overview of the U.S. health care delivery system from the perspective of the pharmacy profession. Each thoroughly updated chapter of this best-selling text includes real-world case studies, learning objectives, chapter review questions, questions for further discussion, and updated key topics and terms. New and expanded topics include public health, pharmacoepidemiology, cultural competence, and leadership. Patient-Provider dialogues are also included to help students apply key concepts. Important Notice: The digital edition of this book is missing some of the images or content found in the physical edition.

**Introduction to Public Health for Chiropractors Jones & Bartlett Learning** Public health is of concern to practicing chiropractors, as well as chiropractic students. The vast majority of chiropractors utilize public health concepts every day as an integral part of patient care. For instance, they give advice on risk factors that should be avoided and protective factors to be added by their patients to enhance healing and prevent illness. Public health is also part of the curriculum at all chiropractic colleges and is tested by the National Board. No public health textbooks are available that are specifically designed for the chiropractor. Consequently, college instructors are forced to make-do with class notes and generic texts that do not address the specific issues relevant to chiropractic. This book will not only be of interest to chiropractic students, but also practicing chiropractors because it will provide information they can utilize to provide better care by positively intervening with their patients and their communities regarding public health matters.

**Introduction to Health Care Delivery A Primer for Pharmacists Jones & Bartlett Learning** This revised edition of *Introduction to Health Care Delivery: A Primer for Pharmacists, Fourth Edition*, offers a current and comprehensive picture of the U.S. healthcare delivery system while emphasizing the perspective of the pharmacy profession. Each thoroughly updated chapter in the new edition of this practical text includes real-world case studies, learning objectives, chapter questions, questions for further discussion, and updated key topics and terms. New to the Fourth Edition is an updated Medicare/Medicaid chapter that reflects current regulations, a comprehensive glossary, and online instructor resources including case response scenarios. **An Introduction to Health Planning for Developing Health Systems Oxford University Press** Andrew Green explains the importance of health planning in both developing regions such as Africa, and those in transition, such as Central and Eastern Europe. This book stresses the importance of understanding the national and international context in which planning occurs and analyses the major policy issues. **Social Work Practice in Health An introduction to contexts, theories and skills Routledge Health services practice or working with clients facing health issues** requires diverse approaches and wide-ranging knowledge. In this ground-breaking book Melissa Petrakis draws on the experience and expertise of leading researchers and practitioners to provide a guide to the disparate settings in which social workers are engaged and the conceptual

frameworks and skills needed for effective practice. The book begins by examining the nature of health social work and considers its core values and principles. This section also provides an overview of the social determinants of health. Part 2 explores key areas of practice including working with children, mothers and families, hospital-based social work, domestic and family violence, mental health, dual diagnosis, forensic social work, Indigenous approaches to health, oncology and aged care. Part 3 looks at politicised issues in the field including working with people living with disability, refugee health and concludes by considering how a focus on well-being informed by Maori approaches could provide new insights into better practice. Underpinning the book throughout is a clear guide to assessment procedures, case management, strengths-based practices and developing effective partnerships and collaboration. **Social Work Practice in Health** is destined to become a key reference tool for social work students and practitioners, providing practical, evidence-based and insightful approaches. **An Introduction to Community & Public Health Jones & Bartlett Learning The Ninth Edition of An Introduction to Community & Public Health** provides the latest trends and statistics in community health. With an emphasis on developing the knowledge and skills necessary for a career in health education, this best-selling introductory text covers such topics as epidemiology, community organization, program planning, minority health, health care, mental health, environmental health, drugs, safety, and occupational health. **Introduction to Health Care Management Jones & Bartlett Publishers Instructor Resources: Transition Guide, Instructor's Manual, PowerPoint Slides, Case Studies, TestBank, Traditional Syllabus, and an 8-week online course Syllabus Working in Public Health An introduction to careers in public health Routledge** What can you contribute to improving and protecting the health of your community? Public health is becoming an increasingly central area of healthcare practice and people working in public health come from a wide range of disciplines and backgrounds. This practical and accessible book maps out the range of exciting and varied options open to people considering a career in public health, and provides helpful information on how to get there, either as a fully-fledged specialist or in an operational practitioner role. Designed especially for those wanting to learn about public health, it looks at public health work in a range of settings, from health services to the commercial sector, and in a range of different roles, from health protection to public health intelligence. Numerous personal accounts and case studies from highly experienced practitioners and specialists, as well as those new to their roles, illustrate what their roles involve and how have they had an impact on improving health and reducing inequality. This is the ideal book for anyone interested in putting public health at the centre of their working lives. **Society and Health An Introduction to Social Science for Health Professionals Routledge** A concise introduction to the central issues concerning health and health care in contemporary society, **Society and Health** is written for all health professionals undergoing basic training. It

explains social science concepts and theories and shows their relevance to work in health settings. Each chapter is short and focused on key learning points. 'concept boxes' highlight the main themes and facilitate revision exercises and activities enable students to apply knowledge to practice assumes no previous knowledge ideal for common foundation programme guided further reading

**From Clinician to Manager An Introduction to Hospital and Health Services Management** The management of hospitals and health service organisations is a function health care professionals in a variety of contexts must undertake, a function that requires skills and knowledge not covered in clinical training yet which is central to the smooth running of those institutions. **From Clinician to Manager** explains the essential management issues characteristic of the health service sector. It focuses on practical, relevant information drawn from key management principles and integrates them into the context of the health care system. In an informative, accessible manner the book covers a broad selection of key issues: the fundamentals of being a manager organisational and managerial skills show the health care system operates (in private and public sectors) financial management the law and how it affects health services

**Introduction to Evaluating Health Services An Introduction to Community & Public Health** Jones & Bartlett Publishers Now with a new full color design and art program, the Eighth Edition of **An Introduction to Community & Public Health** provides the latest trends and statistics in community health. With an emphasis on developing the knowledge and skills necessary for a career in health education, this best-selling introductory text covers such topics as epidemiology, community organization, program planning, minority health, health care, mental health, environmental health, drugs, safety, and occupational health. A robust pedagogy helps students understand and retain key learning objectives and better prepare for class.

**Psychology: An Introduction for Health Professionals** Elsevier Health Sciences **Psychology: An Introduction for Health Professionals** will appeal to the undergraduate nursing and health science student seeking to understand patient responses and behaviours to various diagnoses, interventions and health outcomes. Written by Patricia Barkway and Deb O'Kane, the text is divided into two sections. The first introduces essential concepts and theories of psychology in the context of human development across the lifespan. The second focuses on applying these concepts and theories to healthcare issues and practice. Critical thinking questions encourage reflection on clinical practice Case studies provide clinical relevance

**Chapter 14 Psychology in Practice** features discipline-specific case studies across 11 health disciplines Research focus examples in each chapter assist students to link research to clinical practice An eBook included in all print purchases

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**Health Psychology: An Introduction to**

**Behavior and Health Cengage Learning** For over 20 years, **HEALTH PSYCHOLOGY: AN INTRODUCTION TO BEHAVIOR AND HEALTH** has remained a leader in the field for its scholarship, strong and current research base, and balanced coverage of the cognitive, behavioral, and biological approaches to health psychology. Appreciated by instructors -- and accessible and appealing to a wide-range of students, including non-majors -- this classic text features a concise writing style, ample pedagogy, and numerous visuals. This edition is updated to reflect the latest developments in the field, and includes many new real-world examples selected for their interest and relevance to today's students. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

**Introduction to Health Care Services: Foundations and Challenges** John Wiley & Sons A comprehensive guide to the structure, synergy, and challenges in U.S. health care delivery **Introduction to Health Care Services: Foundations and Challenges** offers new insights into the most important sectors of the United States' health care industry and the many challenges the future holds. Designed to provide a comprehensive and up-to-date understanding of the system, this textbook covers the many facets of health care delivery and details the interaction of health, environments, organizations, populations, and the health professions. Written by authors with decades of experience teaching and working in health care administration and management, the book examines the current state and changing face of health care delivery in the United States. Each chapter includes learning objectives and discussion questions that help guide and engage deeper consideration of the issues at hand, providing a comprehensive approach for students. Cases studies demonstrating innovations in the delivery of health care services are also presented. Health care administration requires a thorough understanding of the multiple systems that define and shape the delivery of healthcare in the United States. At the same time, it is important for students to gain an appreciation of the dilemma confronting policymakers, providers, and patients in the struggle to balance cost, quality, and access.

**Introduction to Health Care Services: Foundations and Challenges** is an in-depth examination of the major health care issues and policy changes that have had an impact on the U.S. health care delivery system. Includes information on U.S. health care delivery, from care to cost, and the forces of change Focuses on major industry players, including providers, insurers, and facilities Highlights challenges facing health care delivery in the future, including physician shortages, quality care, and the chronic disease epidemic The U.S. health care system is undergoing major reform, and the effects will ripple across every sector of the industry. **Introduction to Health Care Services: Foundations and Challenges** gives students a complete introduction to understanding the issues and ramifications.

**Introduction to Health Services Administration** Elsevier Ebook on VitalSource McCarthy's **Introduction to Health Care Delivery: A**

**Primer for Pharmacists Jones & Bartlett Publishers Introduction to Health Care Delivery: A Primer for Pharmacists, Sixth Edition** provides students with a current and comprehensive overview of the U.S. health care delivery system from the perspective of the pharmacy profession. Each thoroughly updated chapter of this best-selling text includes real-world case studies, learning objectives, chapter review questions, questions for further discussion, and updated key topics and terms. **Introduction to Health Care Delivery: A Primer for Pharmacists, Sixth Edition** will provide students with an understanding of the social, organizational, and economic aspects of health care delivery. **An Introduction to the Geography of Health Routledge** Health issues such as the emergence of infectious diseases, the potential influence of global warming on human health, and the escalating strain of increasing longevity and chronic conditions on healthcare systems are of growing importance in an increasingly peopled and interconnected world. A geographic approach to the study of health offers a critical perspective to these issues, considering how changing relationships between people and their environments influence human health. **An Introduction to the Geography of Health** provides an accessible introduction to this rapidly growing field, covering theoretical and methodological background. The text is divided into three sections which consider distinct approaches and techniques related to health geographies. Section one introduces ecological approaches, with a focus on how natural and built environments affect human health. For instance, how have irrigation projects influenced the spread of water-borne diseases? How can modern healthcare settings, such as hospitals, affect the spread and evolution of pathogens? Section two discusses social aspects of health and healthcare, considering health as not merely a biological interaction between a pathogen and human host, but as a process that is situated among social factors which ultimately drive who suffers from what, and where disease occurs. Section three then considers spatial techniques and approaches to exploring health, giving special focus to the growing role of cartography and geographic information systems (GIS) in the study of health. This clearly written text contains a range of pedagogical features including a wealth of global case studies, discussion questions and suggestions for further reading at the end of each chapter, a colour plate section and over eighty diagrams and figures. The accompanying website also provides presentations, exercises, further resources, and tables and figures. This book is an essential introductory text for undergraduate students studying Geography, Health and Social Studies. **Introduction to Health Sciences Librarianship Routledge** Get the foundational knowledge about health sciences librarianship. The general term “health sciences libraries” covers a wide range of areas beyond medical libraries, such as biomedical, nursing, allied health, pharmacy, and others. **Introduction to Health Sciences Librarianship** provides a sound foundation to all aspects of these types of libraries to students and librarians new to the field. This helpful guide provides a helpful overview of the health care environment, technical services, public

services, management issues, academic health sciences, hospital libraries, health informatics, evidence-based practice, and more. This text provides crucial information every beginning and practicing health sciences librarian needs—all in one volume. *Introduction to Health Sciences Librarianship* presents some of the most respected librarians and educators in the field, each discussing important aspects of librarianship, including technical services, public services, administration, special services, and special collections. This comprehensive volume provides all types of librarians with helpful general, practical, and theoretical knowledge about this profession. The book's unique "A Day in the Life of . . ." feature describes typical days of health sciences librarians working in special areas such as reference or consumer health, and offers anyone new to the field a revealing look at what a regular workday is like. The text is packed with useful figures, screen captures, tables, and references. Topics discussed in *Introduction to Health Sciences Librarianship* include: overview of health sciences libraries health environment collection development of journals, books, and electronic resources organization of health information access services information services and information retrieval information literacy health informatics management of academic health sciences libraries management and issues in hospital libraries library space planning specialized services *Introduction to Health Sciences Librarianship* provides essential information for health sciences librarians, medical librarians, beginning and intermediate level health sciences/medical librarians, and any health sciences librarian wishing to review the field. This crucial volume belongs in every academic health sciences library, hospital library, specialized health library, biomedical library, and academic library.

*Machine Learning for Healthcare Applications* John Wiley & Sons When considering the idea of using machine learning in healthcare, it is a Herculean task to present the entire gamut of information in the field of intelligent systems. It is, therefore the objective of this book to keep the presentation narrow and intensive. This approach is distinct from others in that it presents detailed computer simulations for all models presented with explanations of the program code. It includes unique and distinctive chapters on disease diagnosis, telemedicine, medical imaging, smart health monitoring, social media healthcare, and machine learning for COVID-19. These chapters help develop a clear understanding of the working of an algorithm while strengthening logical thinking. In this environment, answering a single question may require accessing several data sources and calling on sophisticated analysis tools. While data integration is a dynamic research area in the database community, the specific needs of research have led to the development of numerous middleware systems that provide seamless data access in a result-driven environment. Since this book is intended to be useful to a wide audience, students, researchers and scientists from both academia and industry may all benefit from this material. It contains a comprehensive description of issues for healthcare data management and an overview of existing

systems, making it appropriate for introductory and instructional purposes. Prerequisites are minimal; the readers are expected to have basic knowledge of machine learning. This book is divided into 22 real-time innovative chapters which provide a variety of application examples in different domains. These chapters illustrate why traditional approaches often fail to meet customers' needs. The presented approaches provide a comprehensive overview of current technology. Each of these chapters, which are written by the main inventors of the presented systems, specifies requirements and provides a description of both the chosen approach and its implementation. Because of the self-contained nature of these chapters, they may be read in any order. Each of the chapters use various technical terms which involve expertise in machine learning and computer science.

**Dementia and Memory Introduction for Professionals in Health and Human Services** John Wiley & Sons Addresses the psychology and treatment of diseases that affect the memory of an aging population. The aging population is growing, with a significant portion of the population over the age of 65. Epidemiological research suggests that rates of age-related conditions like Alzheimer's disease will increase. Older individuals and their families face a host of problems related to the diagnosis, treatment, and psychological management of these conditions. There is a growing demand for healthcare personnel and professionals in the human and social services who have the knowledge and skills to meet the needs of this special population. **Dementia and Memory: Introduction for Professionals in Health and Human Services** aims to provide an introduction to dementia and memory disorders for professionals in public health, nursing, social work, gerontology, psychology, and beyond. This book offers a scientifically rigorous approach with an approachable writing style, making it an ideal resource for all helping professions. All chapters take a multi-disciplinary approach to instruction, and all diseases are presented with applicable historical background. For each condition covered, from Alzheimer's and Parkinson's to depression and frailty, you'll find a description of the condition, epidemiological data, pathophysiology, diagnostic criteria, clinical presentation, treatment strategies, and a case vignette. You'll also learn about older adults' daily needs, behavioral interventions, caregiver stress, and more. Gain background knowledge of age-related conditions including Alzheimer's, Parkinson's, Lewy Body dementia, multiple sclerosis, and more. Learn about the neuroanatomy of the aging brain and how its manifestations lead to unique caregiving issues and challenges. Discover pharmacological, management, and intervention techniques that will help you better care for aging adults. Combat caregiver stress and compassion fatigue when dealing with difficult memory disorders and dementia. Anyone who works with older adults in community, clinical, or research settings will benefit from this in-depth information on conditions of aging and dementia.

**Introduction to Health Services and Community Health Systems A Primer for Health Workers, Health Planners, and Board Members** Introduction to Public

Health Elsevier Australia "An Introduction to Public Health is about the discipline of public health and the nature and scope of public health activity set within the challenges of the twenty first century. It is an introductory text to the principles and practice of public health written in a way that is easy to understand. Of what relevance is public health to the many allied health disciplines who contribute to it? How might an understanding of public health contribute to a range of health professionals who use the principles and practices of public health in their professional activities? These are the questions that this book addresses. An Introduction to Public Health leads the reader on a journey of discovery that concludes with not only an understanding of the nature and scope of public health but the challenges that face the field into the future."-- Provided by publisher. Basic Introduction to Health Services Administration Selected Readings Introduction to Health Behaviors: A Guide for Managers, Practitioners & Educators Cengage Learning INTRODUCTION TO HEALTH BEHAVIORS: A GUIDE FOR MANAGERS, PRACTITIONERS & EDUCATORS is written specifically for professionals new to health behavior theory and challenged to shape the health behaviors of others. With its unique applied approach to learning theoretical constructs, INTRODUCTION TO HEALTH BEHAVIORS changes the way learners think and behave in relationship to planning health promotion programs. This text introduces theory as a foundation of deep factual knowledge that is then synthesized and built upon in ways that help students understand the relationships between behaviors and health, antecedents and behaviors, and interventions and antecedents. An innovative chapter on the PER Worksheet, a tool that combines the eight most popular health behavior theories into one framework, teaches learners how to organize facts across the different theories as well as incorporate future knowledge. INTRODUCTION TO HEALTH BEHAVIORS t also offers comprehensive coverage of topics such as determinants of population health status, logic models and how both theory and models are useful for designing multi-level interventions of change. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version. Introduction to Health Promotion John Wiley & Sons Understand the foundations and applications of health promotion Introduction to Health Promotion gives students a working knowledge of health promotion concepts and methods and their application to health and health behaviors, with a special emphasis on the philosophical and theoretical foundations of health promotion. The textbook also identifies and discusses the innovative health campaigns, strategies, and policies being implemented and enacted to improve health behaviors and practices that ultimately improve quality of life. Written by a professor with more than two decades of experience teaching and researching health promotion, this comprehensive resource goes beyond the basics, delving into issues such as the application of behavior change theories, planning models, and current wellness topics like nutrition, physical activity, and emotional well-

being, among others. Provides a clear introduction to the most essential topics in health promotion and education Explains behavior change theories and program planning models Explores health promotion's role tackling issues of stress, tobacco use, eating behaviors, and physical activity Includes chapters dedicated to professions, settings, and credentials available in the health promotion field Looks at future trends of health promotion Ideal for students in health promotion, health education, and public health fields, Introduction to Health Promotion prepares students with a comprehensive overview of the foundations, history, and current perspectives of health promotion, as well as its key methods and applications. The Ethics of Health Care Rationing: An Introduction Routledge Should organ transplants be given to patients who have waited the longest, or need it most urgently, or those whose survival prospects are the best? The rationing of health care is universal and inevitable, taking place in poor and affluent countries, in publicly funded and private health care systems. Someone must budget for as well as dispense health care whilst aging populations severely stretch the availability of resources. The Ethics of Health Care Rationing is a clear and much-needed introduction to this increasingly important topic, considering and assessing the major ethical problems and dilemmas about the allocation, scarcity and rationing of health care. Beginning with a helpful overview of why rationing is an ethical problem, the authors examine the following key topics: What is the value of health? How can it be measured? What does it mean that a treatment is "good value for money"? What sort of distributive principles - utilitarian, egalitarian or prioritarian - should we rely on when thinking about health care rationing? Does rationing health care unfairly discriminate against the elderly and people with disabilities? Should patients be held responsible for their health? Why does the debate on responsibility for health lead to issues about socioeconomic status and social inequality? Throughout the book, examples from the US, UK and other countries are used to illustrate the ethical issues at stake. Additional features such as chapter summaries, annotated further reading and discussion questions make this an ideal starting point for students new to the subject, not only in philosophy but also in closely related fields such as politics, health economics, public health, medicine, nursing and social work. An Introduction to Obtaining the Views of Users of Health Services Consumer Feedback Resource.; King's Fund Centre Quality Improvement Programme This publication is the first in a series aimed at helping health service staff to obtain the views of service users, and it is written for anyone who has been given this responsibility. It offers a basic introduction to the subject, including discussion of the concept of "patient satisfaction" and the description of an approach which avoids some of the pitfalls associated with this complex area. What is offered here is a practical guide to enable health care professionals to decide who they want to get feedback from, why they want to do it, how they want to do it, and in what way they can ensure that service improvements occur as a

**result.**